## Orion Township Community Survey

2021

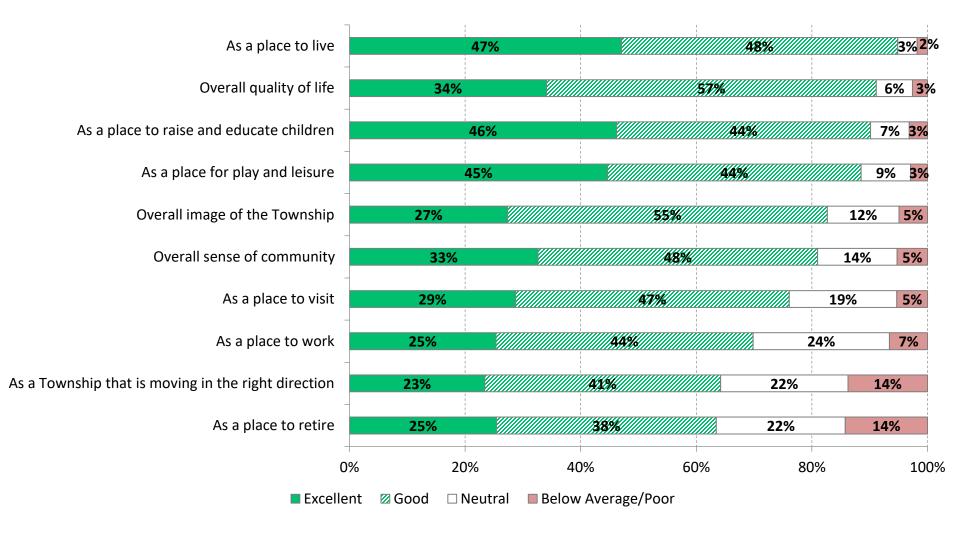


## Living in Orion Township



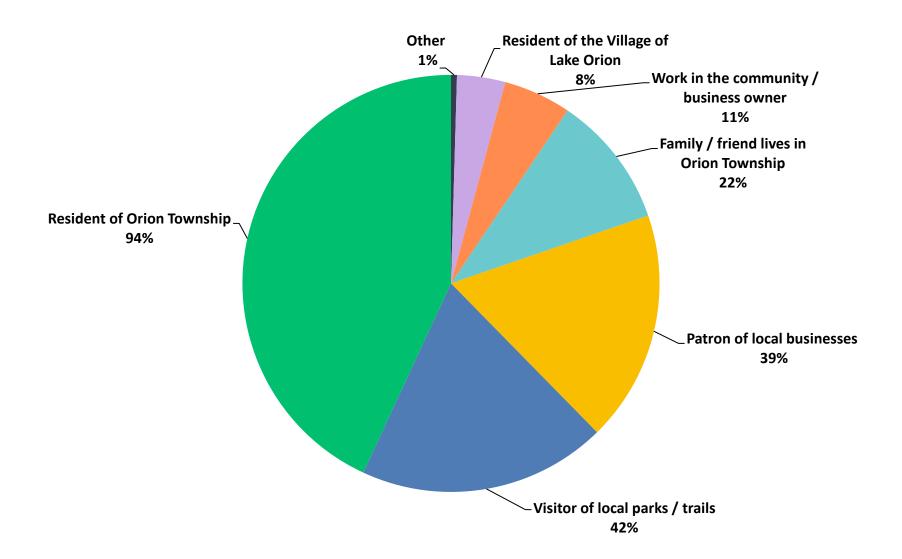
### Overall Ratings for Orion Township

by percentage of respondents (excluding <u>"don't know/not applicable"</u>)



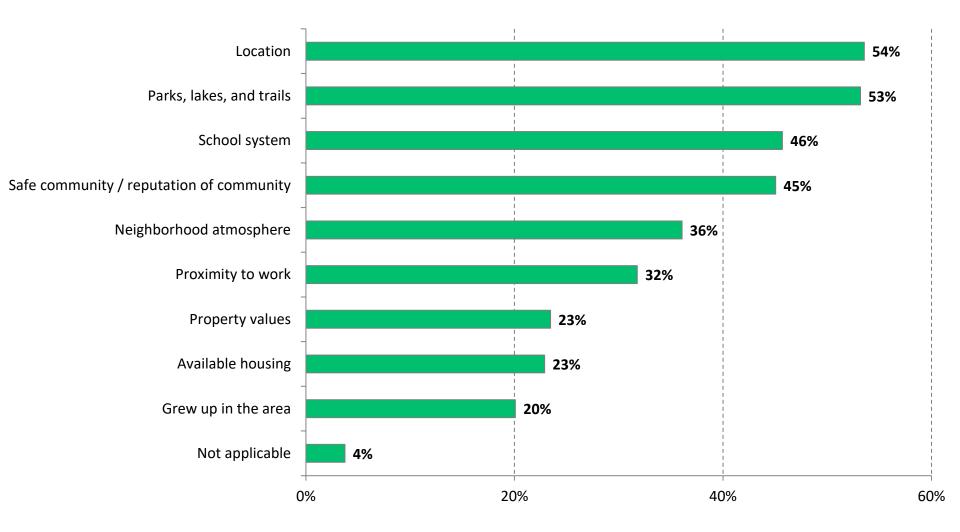
### What is Your Relationship to Orion Township?

by percentage of respondents (multiple selections could be made)

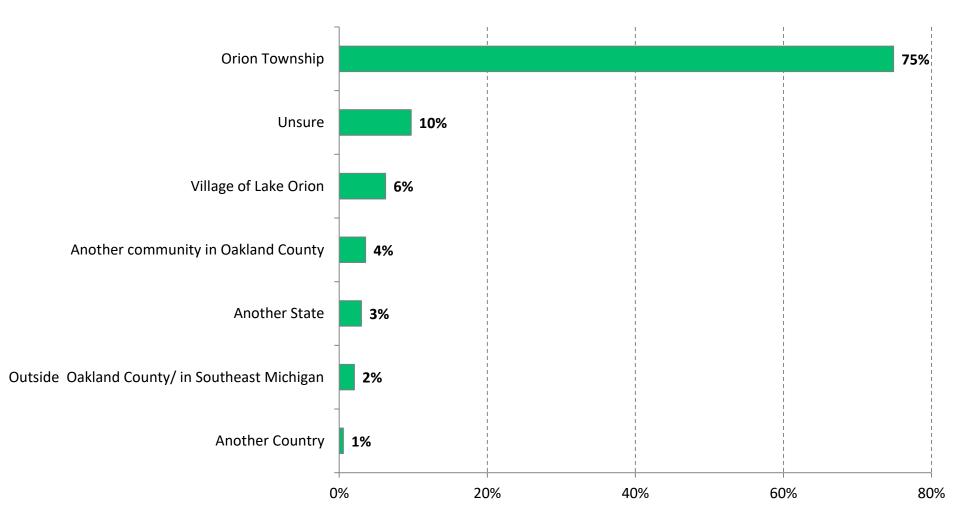


### Why Did You Choose to Live in Orion Township?

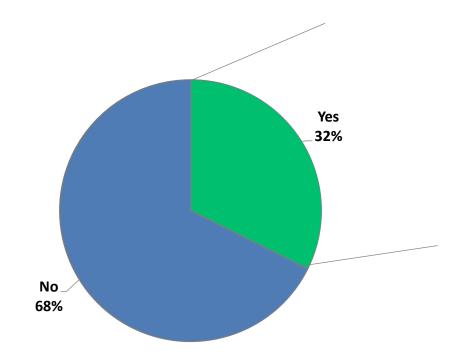
by percentage of respondents (multiple selections could be made)



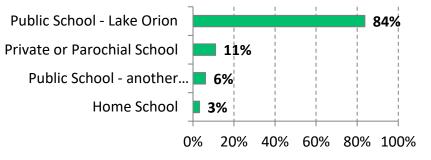
### Where do You Plan to be Living in the Next 2-5 Years?



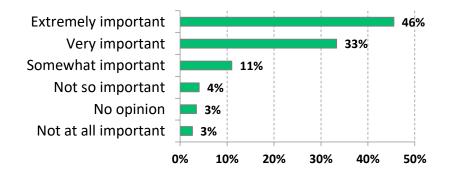
### Do You Have School-Aged Children (K-12) Living at Home?



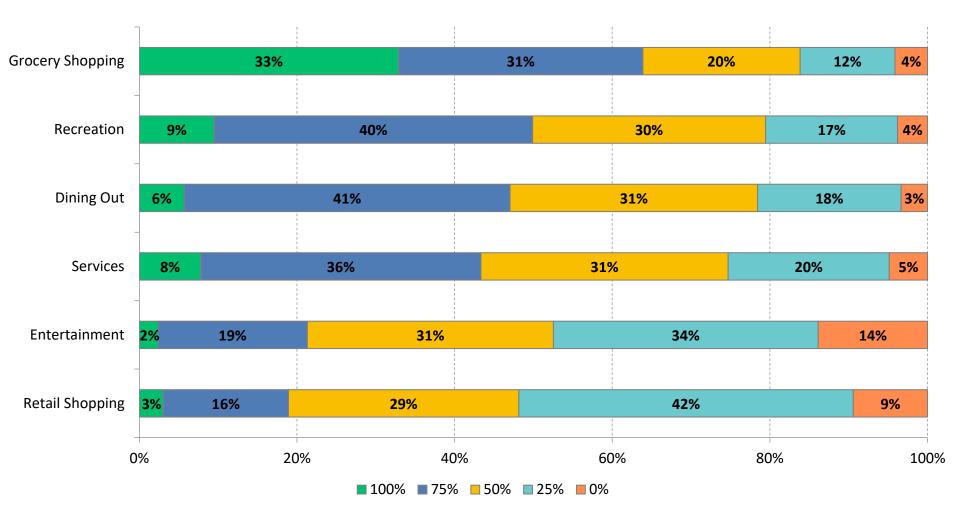
What type(s) of school do they attends?



How important of a factor was the Lake Orion School District in your home buying decision?

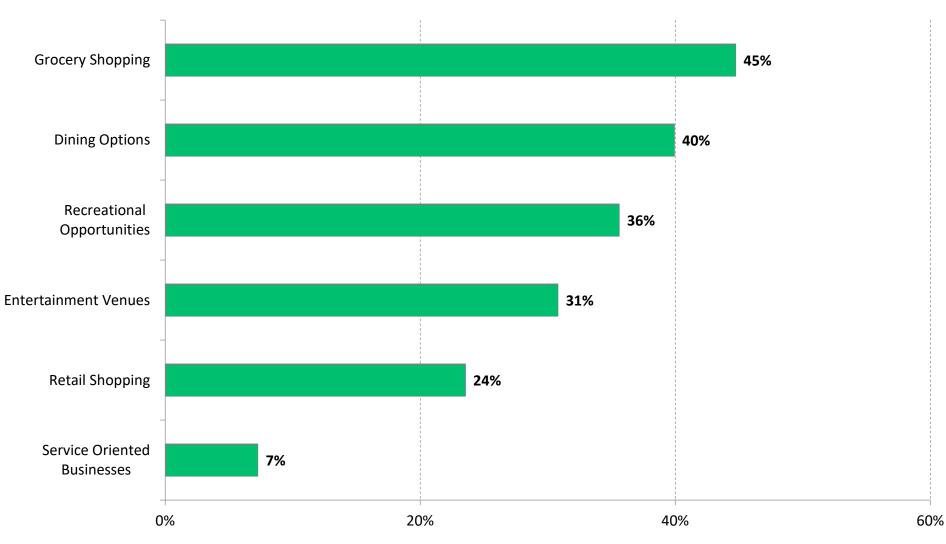


### Percentage of Time Residents Spend on Commercial Activities in Orion Township



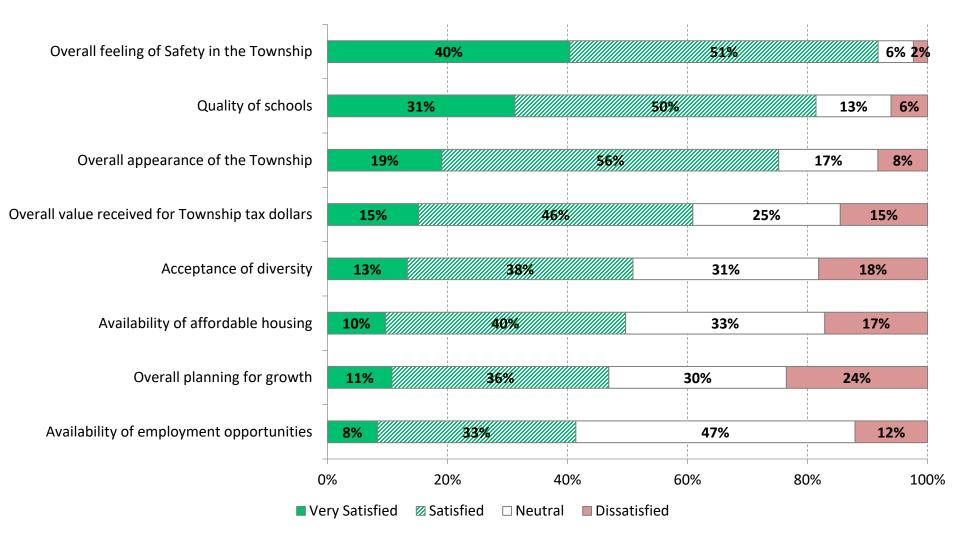
### Commercial Businesses That Residents Would Like to See More of in Orion Township

by percentage of respondents who selected the item as one of their top two choices



# Satisfaction With Items That Influence the Perception Residents Have of the Township

by percentage of respondents (excluding <u>"don't know/not applicable"</u>)



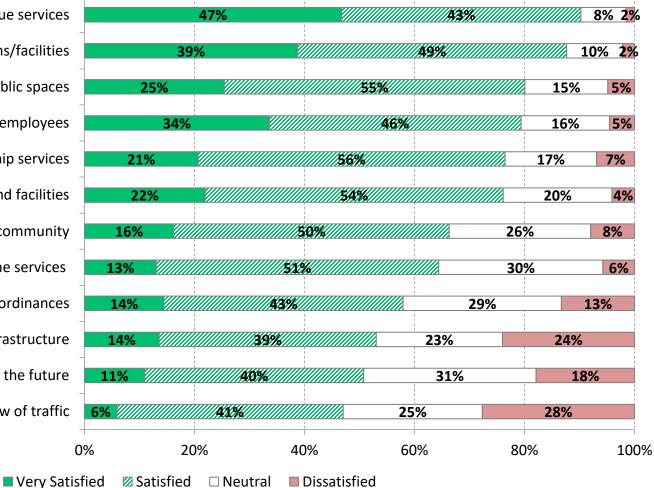
## Township Services



### Overall Satisfaction with Township Services

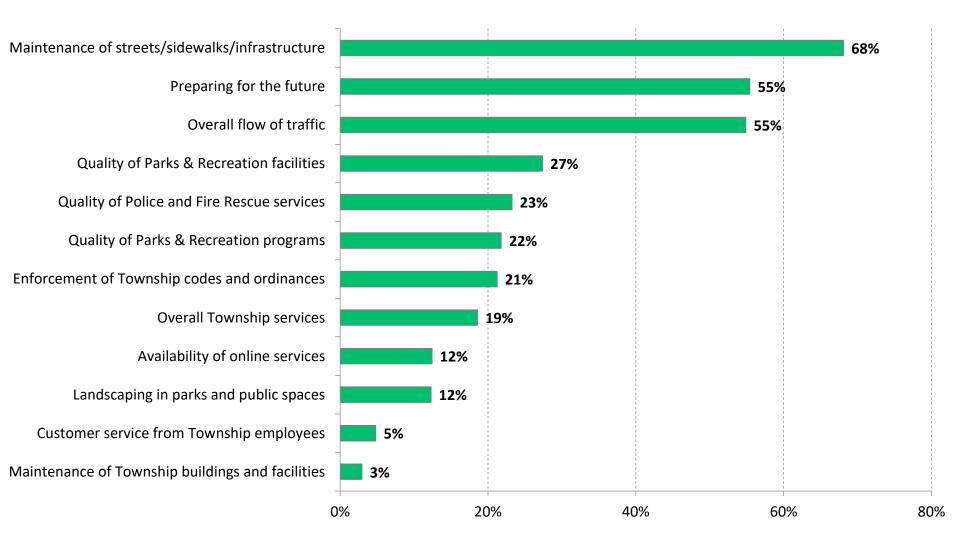
by percentage of respondents (excluding <u>"don't know/not applicable"</u>)

Quality of Police and Fire Rescue services Quality of Parks & Recreation programs/facilities Landscaping in parks and public spaces Quality of customer service from Township employees Quality of Township services Maintenance of Township buildings and facilities Effectiveness of communication with the community Overall availability of online services Enforcement of Township codes and ordinances Maintenance of streets/sidewalks/ infrastructure How well the Township is preparing for the future Overall flow of traffic



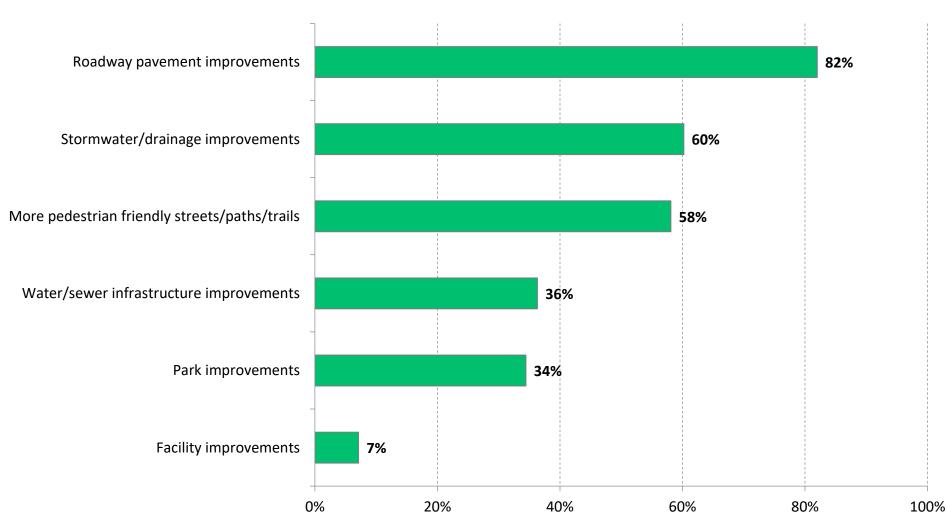
### Township Services That Should Receive the Most Emphasis from Township Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices



# Of the following Capital Improvement projects, which THREE would you select as the MOST important?

by percentage of respondents who selected the item as one of their top three choices

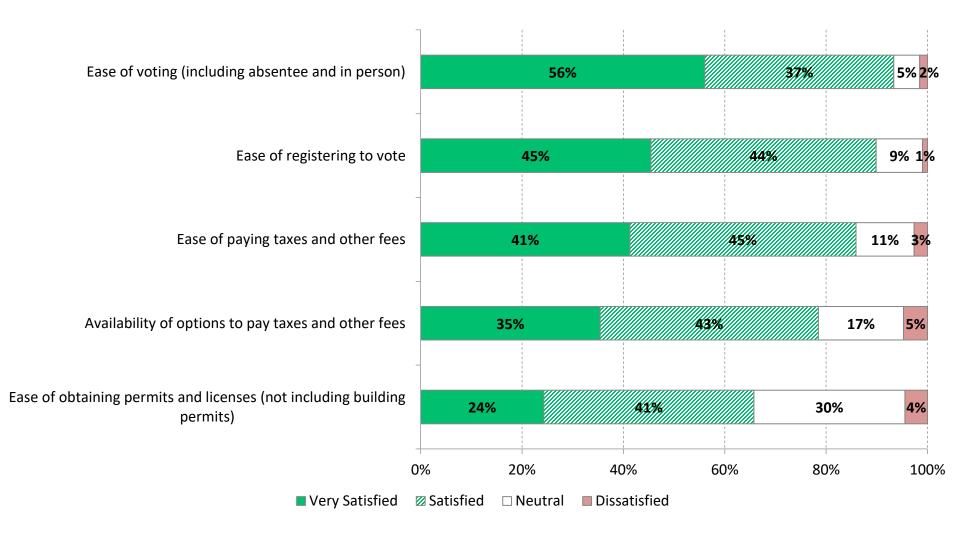


Township Services Clerk, Treasurer, Supervisor

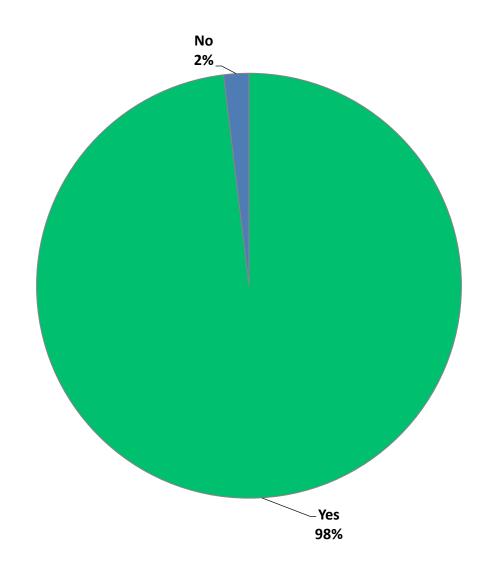


### Satisfaction with Clerk & Treasurer Office Services

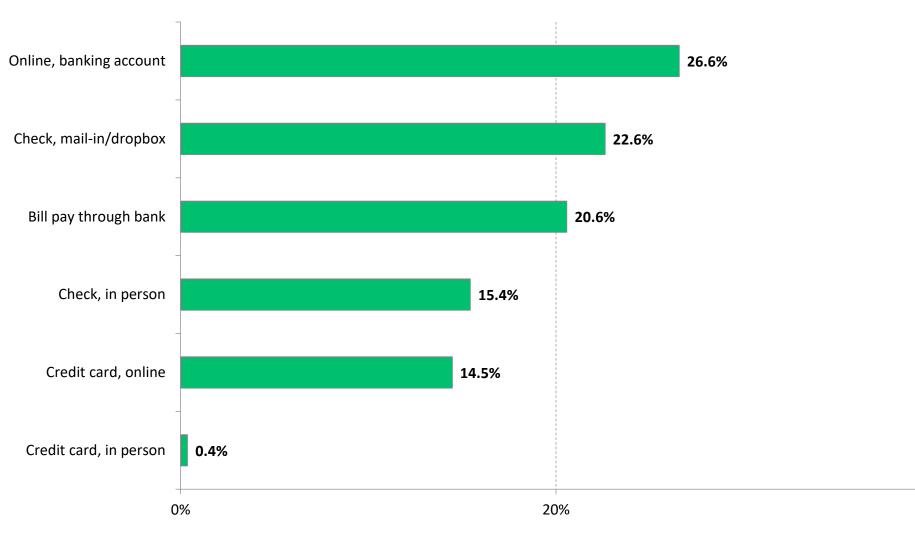
by percentage of respondents (excluding <u>"unsure/not applicable"</u>)



### Are You Registered to Vote?

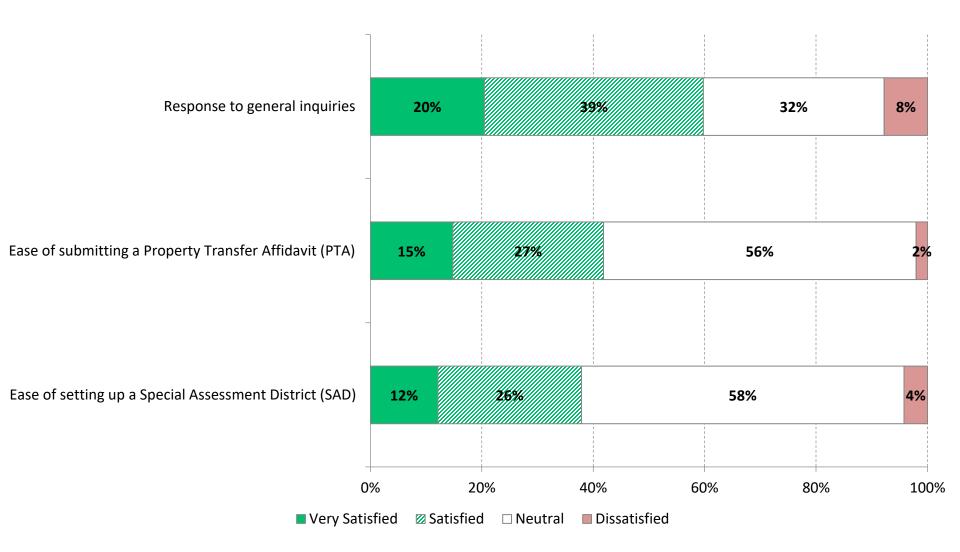


## What is Your Preferred Choice for Paying Taxes and Other Fees (including Water Bills)?



### Satisfaction with <u>Supervisor Office Services</u>

by percentage of respondents (excluding <u>"unsure/not applicable"</u>)

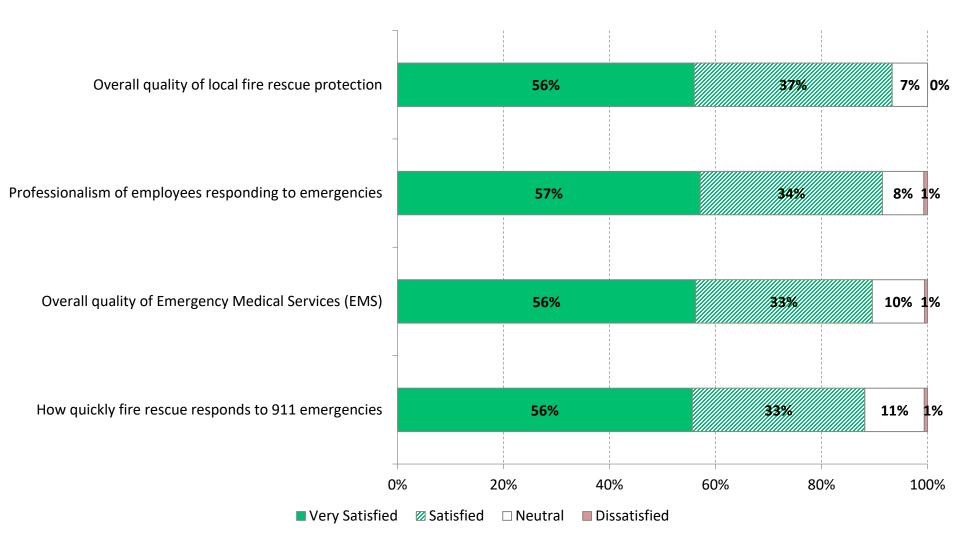


### Township Services Fire & Emergency Medical Services

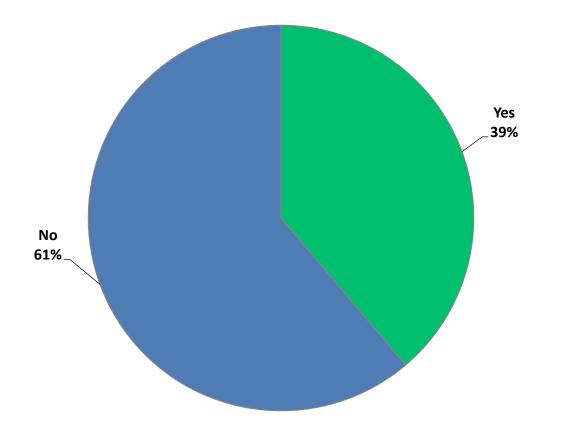


### Satisfaction with Fire and Emergency Medical Services

by percentage of respondents (excluding <u>"don't know/not applicable"</u>)

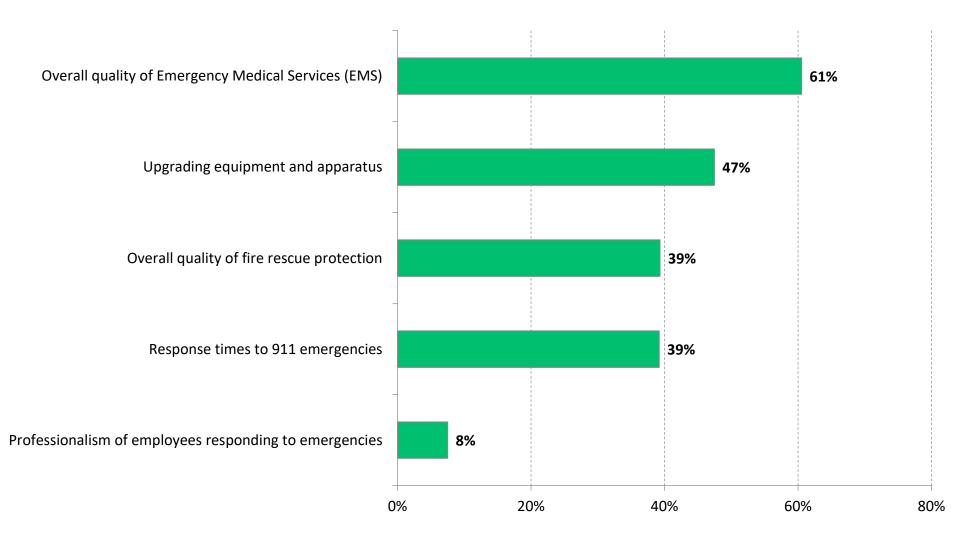


Are you aware that the Orion Township Fire Department transitioned from Basic Life Support to Advanced Life Support (ALS) services in June 2021?



### <u>Fire and Emergency Medical Services</u> That Should Receive the Most Emphasis from Township Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices

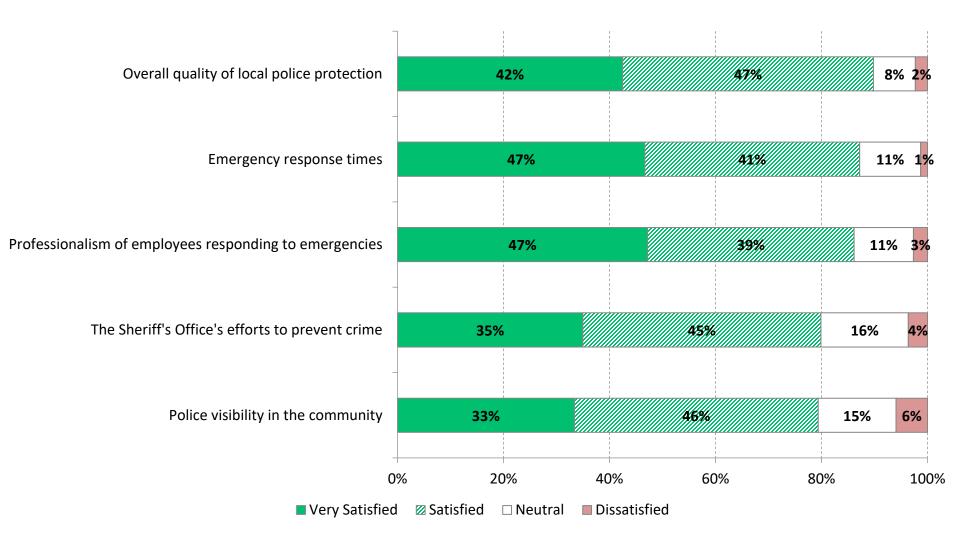


Township Services Police Services



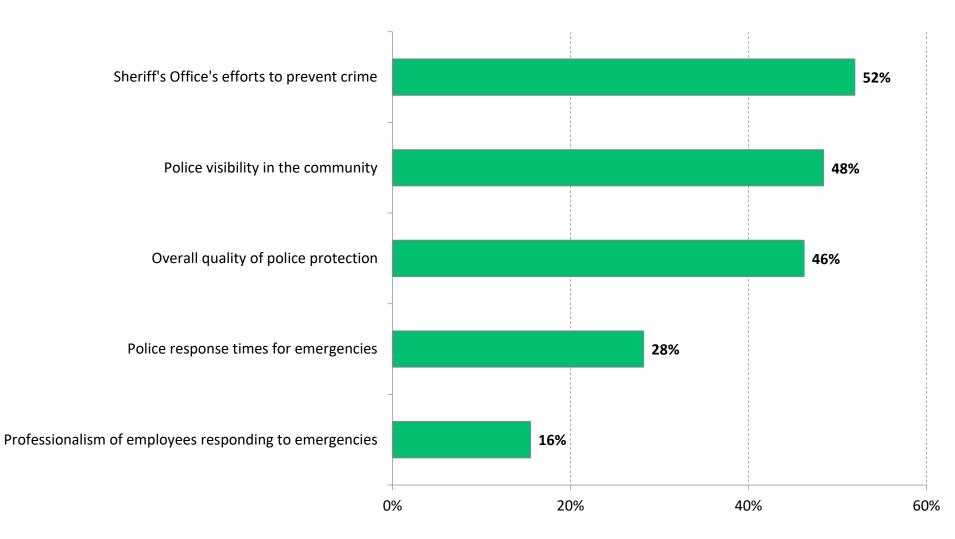
### Satisfaction with Police

by percentage of respondents (excluding <u>"don't know/not applicable"</u>)



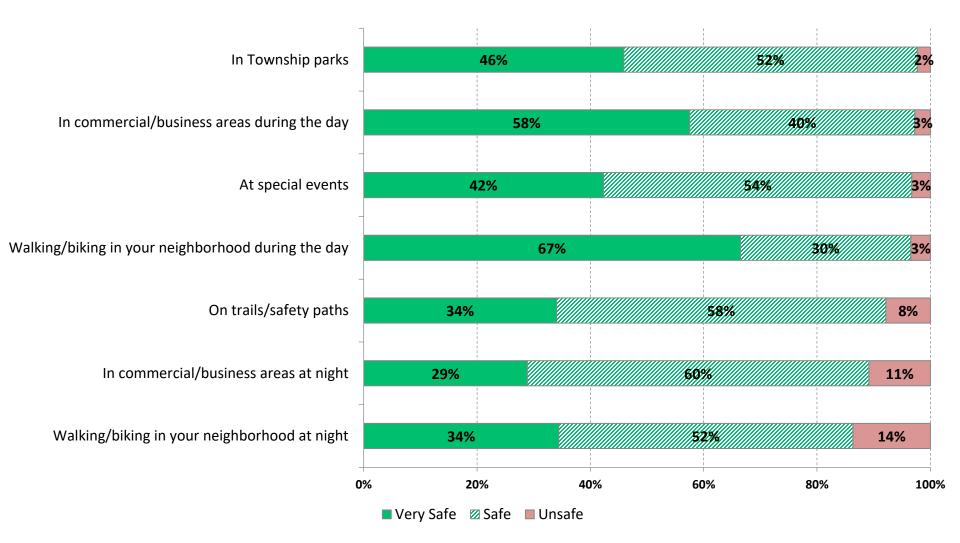
#### <u>Police Services</u> That Should Receive the Most Emphasis from Township Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



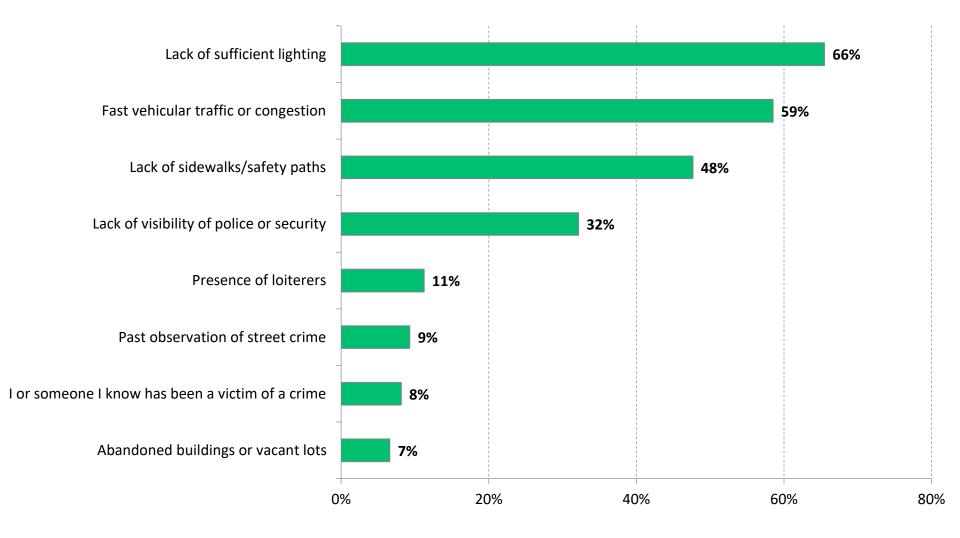
### Perceptions of Safety in Orion Township

by percentage of respondents (excluding <u>"unsure"</u>)



### If you said you feel unsafe in any area, why do you feel unsafe?

by percentage of respondents who indicated they felt "unsafe" or "very unsafe" in any area (multiple selections could be made)

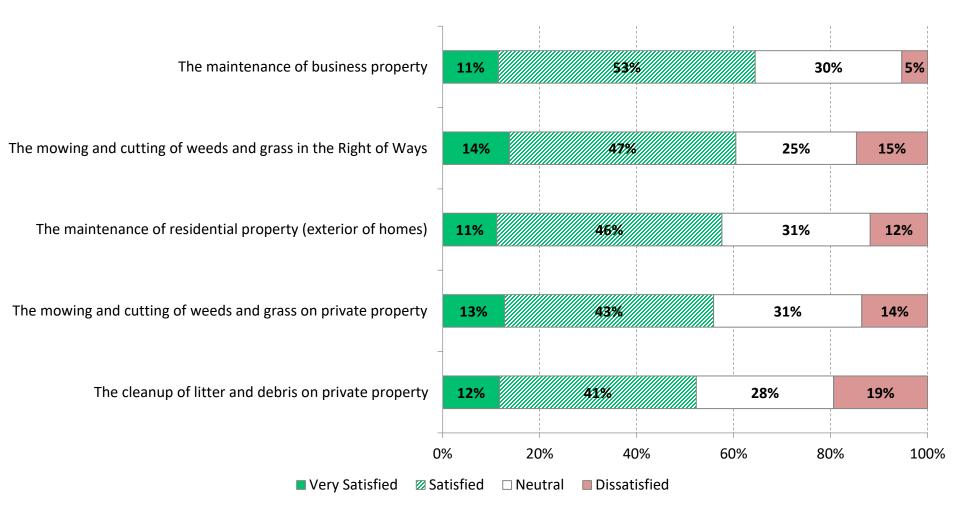


### Township Services Codes, Ordinances, & Building Department



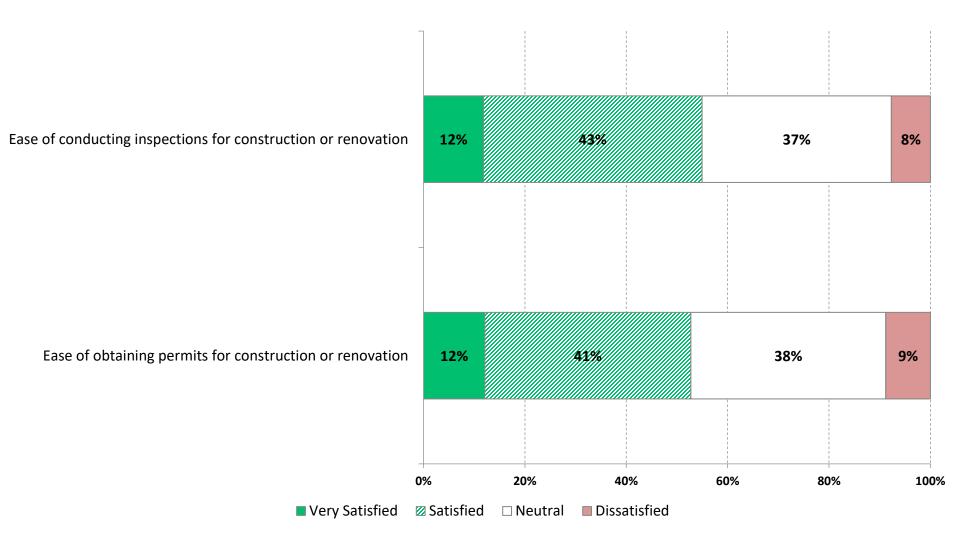
### Satisfaction with Codes and Ordinances Related to Appearance

by percentage of respondents (excluding <u>"don't know/not applicable"</u>)



### Satisfaction with **Building Services**

by percentage of respondents (excluding <u>"don't know/not applicable"</u>)



### Township Services Parks, Recreation, & Trail Services



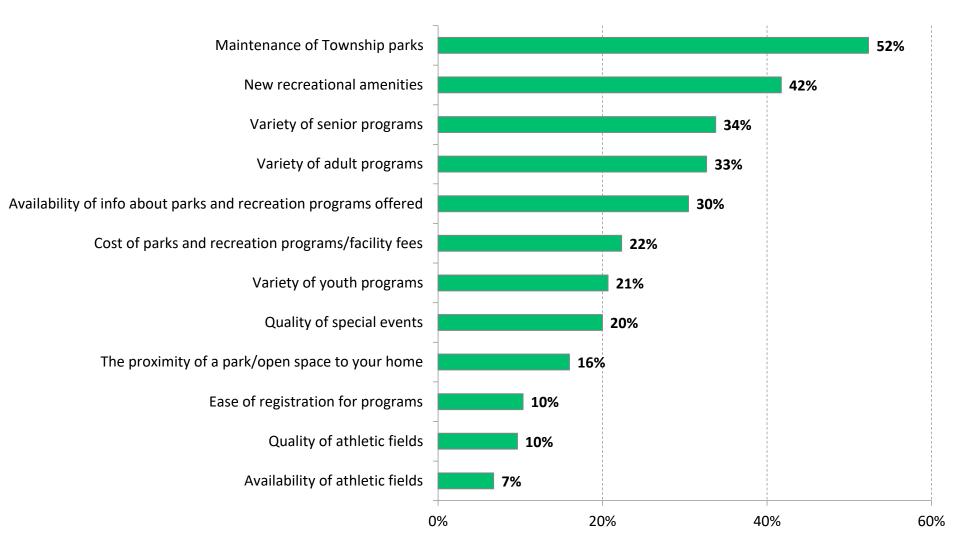
### Satisfaction with Parks & Recreation Services

by percentage of respondents (excluding <u>"don't know/not applicable"</u>)

319	%							
				/////58	\$%//////			9% 2 <mark>%</mark>
319	6			////55%	\$////////		1	2% <mark>3%</mark>
27%				51%///			17%	5%
26%				52%/////			18%	4%
26%			///////////////////////////////////////	2%/////			18%	5%
23%			/////53	%//////			20%	4%
20%			//49%//				27%	3%
19%			49%///			2	6%	6%
20%			<u>/</u> 47%///			229	6	10%
19%			48%////			25%	6	10%
				0% 60	)% 70	9% 80	)% 90	% 1009
	26% 26% 23% 20% 19% 20%	26%    23%    20%    19%    19%    19%    19%    19%    19%    19%    19%    30%    10%  20%    30%	26%    26%    23%    23%    20%    19%    19%    19%    10%    20%    40	26%    26%    23%    23%    20%    49%    19%    49%    19%    49%    19%    49%    19%    48%    6  10%  20%    30%  40%  50	26%  52%    26%  53%    23%  53%    20%  49%    19%  49%    19%  48%    10%  20%  60	26%  52%    26%  51%    23%  53%    20%  49%    19%  49%    19%  49%    19%  60%    10%  20%    30%  40%    50%  70	26%  52%    26%  51%    23%  53%    20%  49%    19%  20%    19%  229    19%  48%    19%  259    10%  20%  30%    40%  50%  60%  70%  80	26%

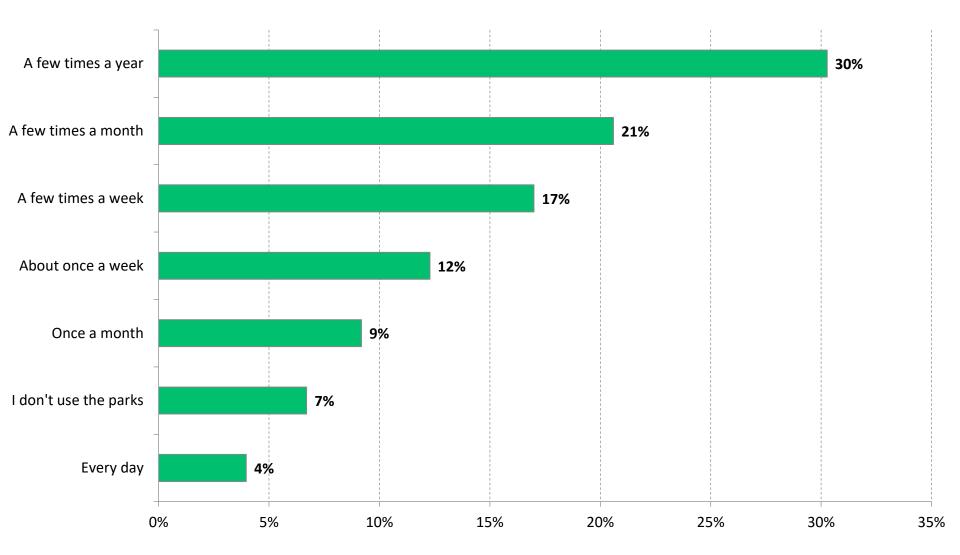
# Parks & Recreation Services That Should Receive the Most Emphasis from Township Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top two choices



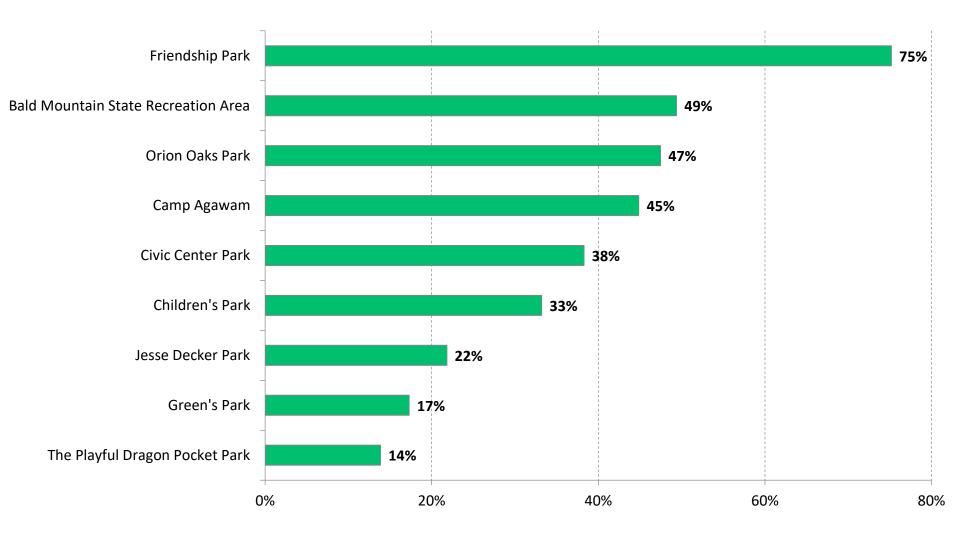
### How Often do You Use the Parks in Orion Township?

by percentage of respondents (excluding <u>"unsure"</u>)

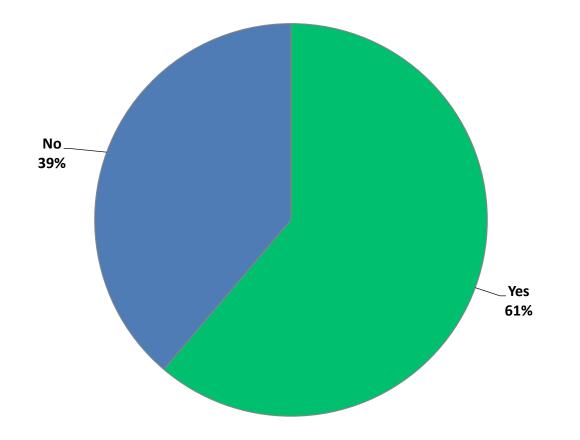


### Which Parks in Orion Township Have You Visited in the Past Year?

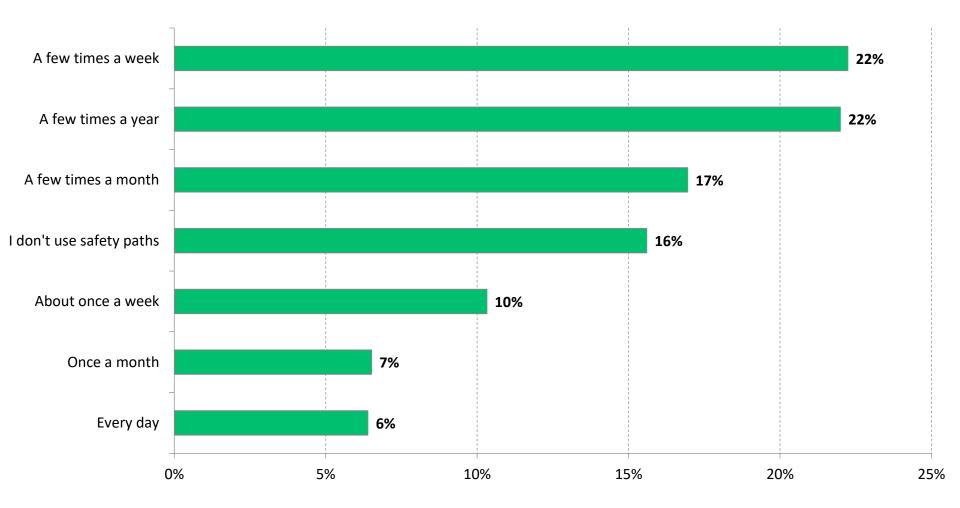
by percentage of respondents (excluding "1 don't use the parks" and "other") (multiple selections could be made)



Are you aware that Camp Agawam offers Beach Access, Hiking Trails, a Playground, Disc Golf Course, Building Rentals, Camping, & the Fire Bowl for Special Events?

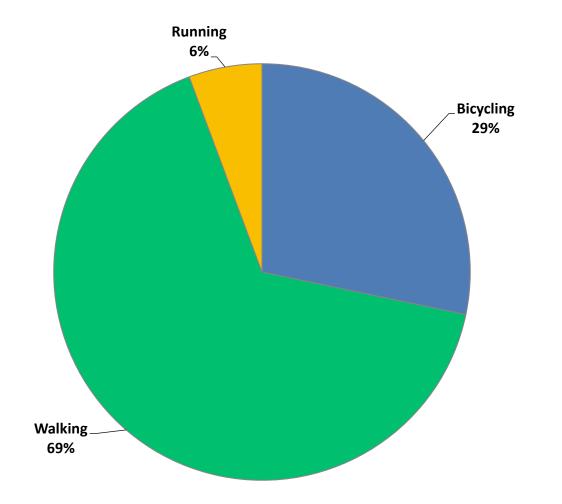


### How Often do You Use Safety Paths?



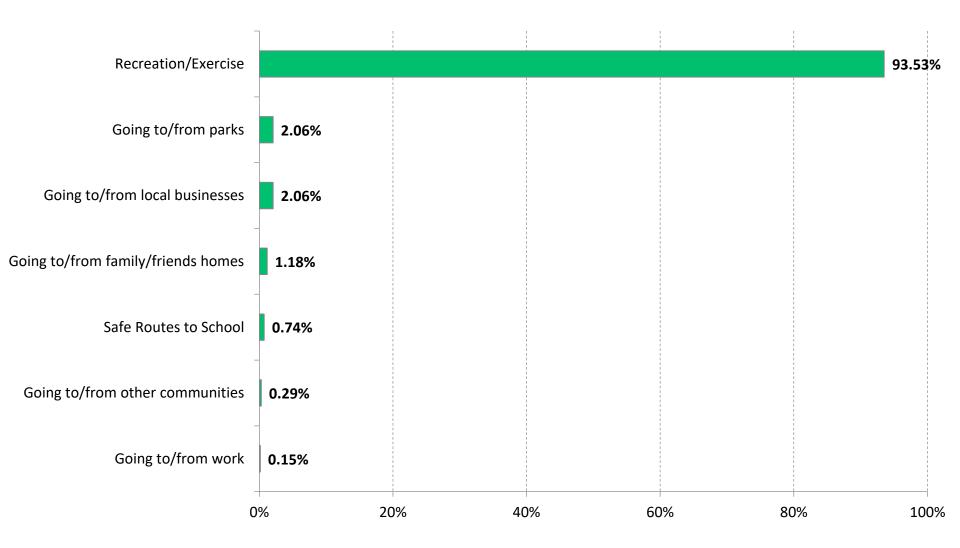
### What is Your Preferred Way of Using Safety Paths?

by percentage of respondents (excluding <u>"other")</u>



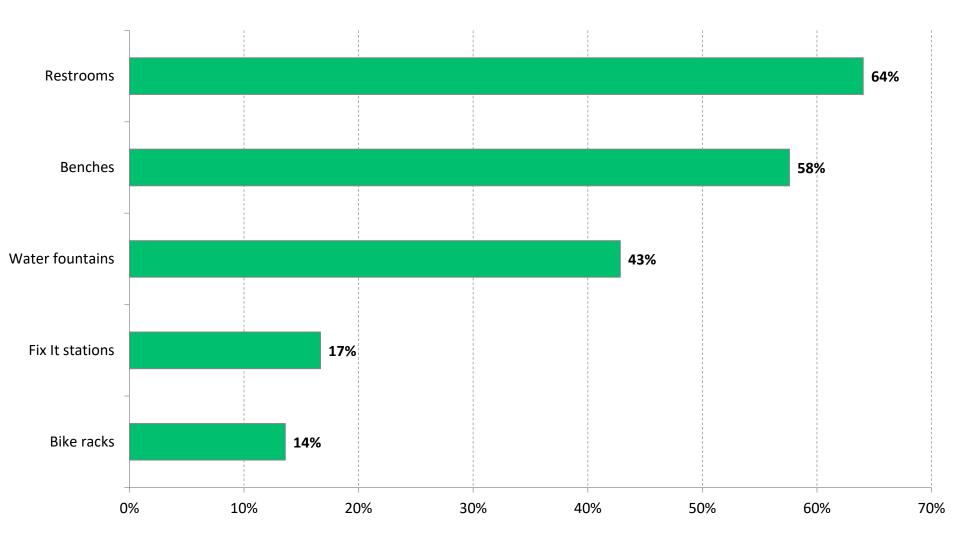
### What is Your Primary Reason for Using Orion Township Safety Paths?

by percentage of respondents (excluding "I don't use safety paths")

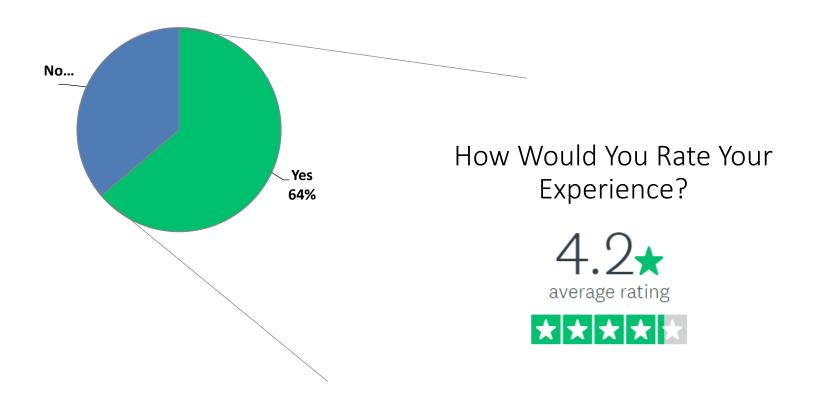


### What Additional Amenities Would You Like to See on the Paths?

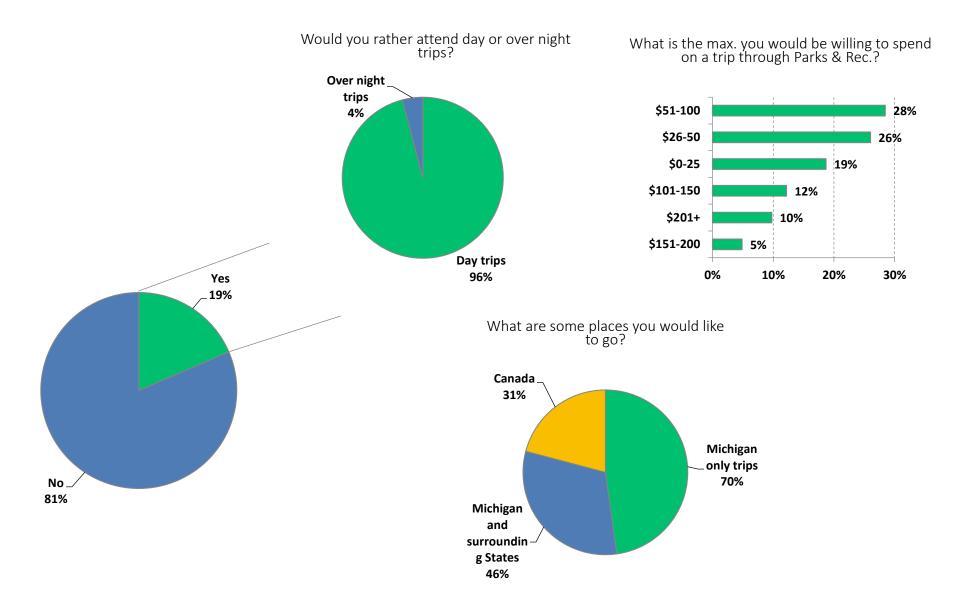
by percentage of respondents (multiple selections could be made)



Have You Participated in a Program or Event Held by the Parks & Recreation Department?



#### Have You Participated in any Senior Programs?



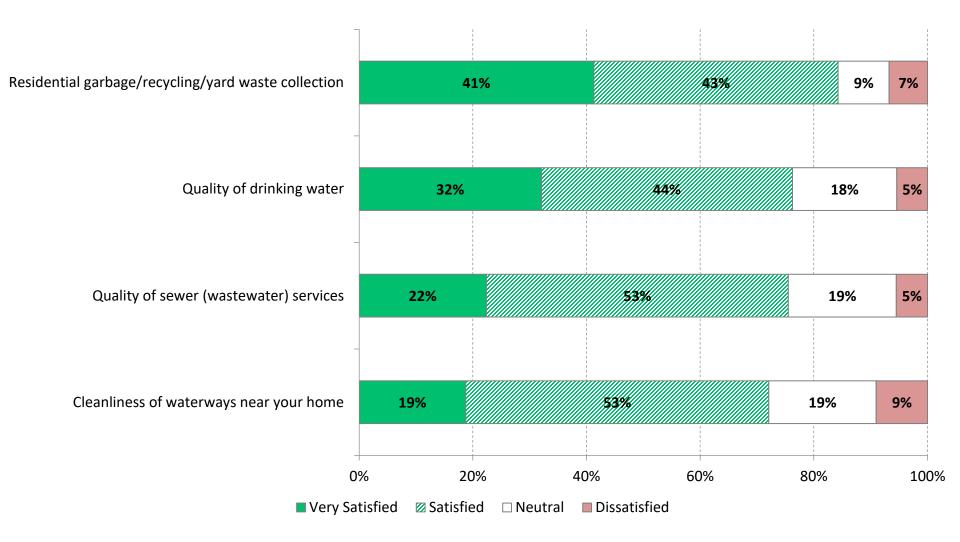
## Township Services Water/Sewer & Sanitation Services



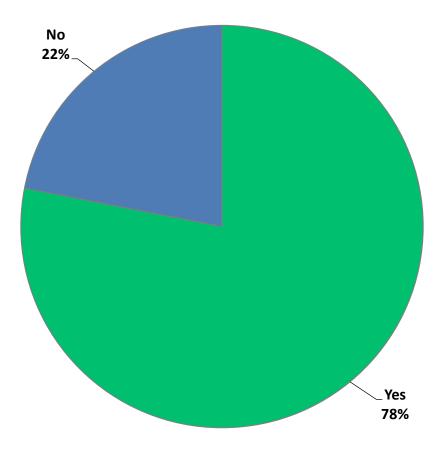
### Satisfaction with <u>Water, Wastewater, Waterways</u>,

### & Sanitation Services

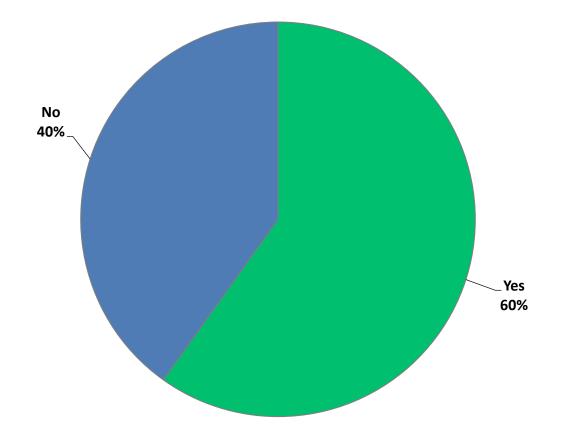
by percentage of respondents (excluding <u>"unsure"</u>)



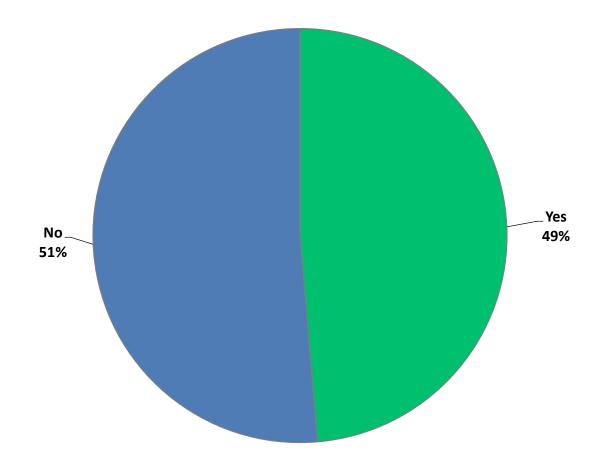
# Is it clear what items are and are not accepted for curbside recycling?



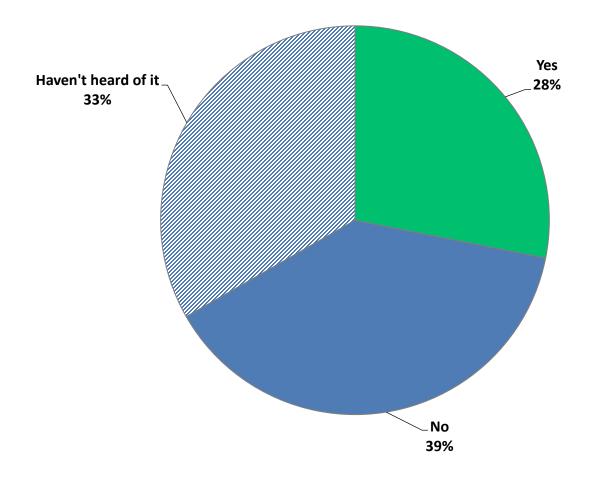
Do you ever take advantage of the NoHaz Days in Oakland County for disposal of household hazardous waste?



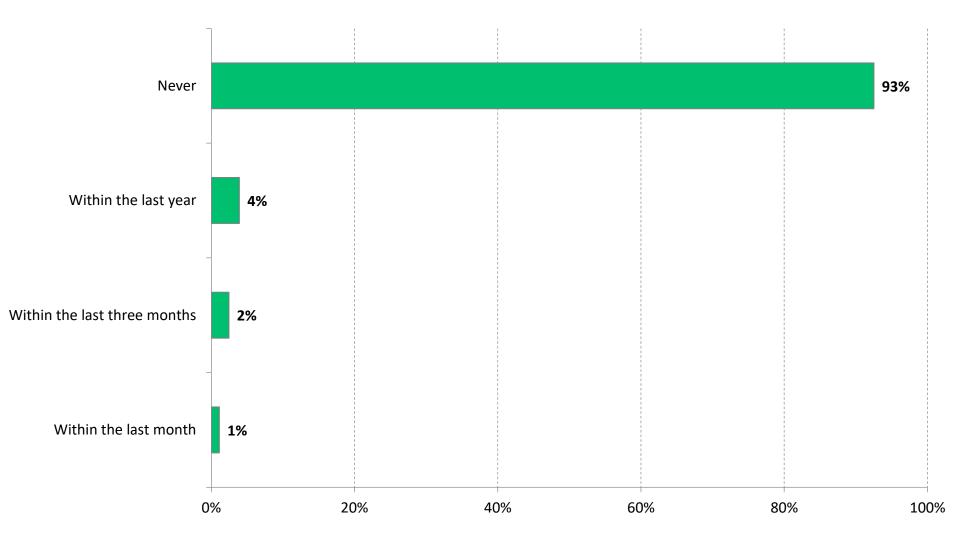
### Have you heard of Recyclebank?



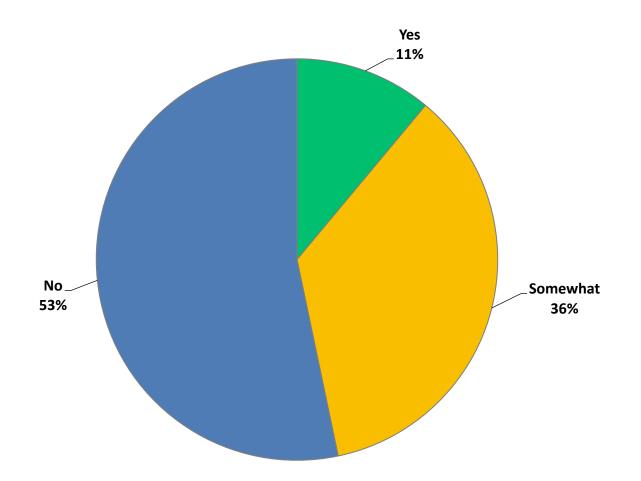
Are you currently enrolled for Recyclebank Rewards?



# When was the last time you redeemed a reward on the Recyclebank Website?



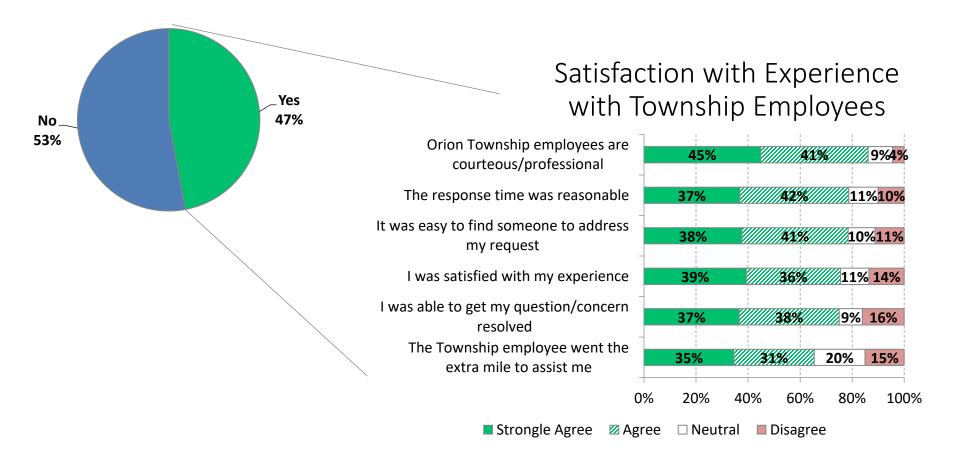
# Are you satisfied with the current selection of Recyclebank Rewards?



Township Services Customer Service



### Have You Contacted the Township Within the Last 12 Months?

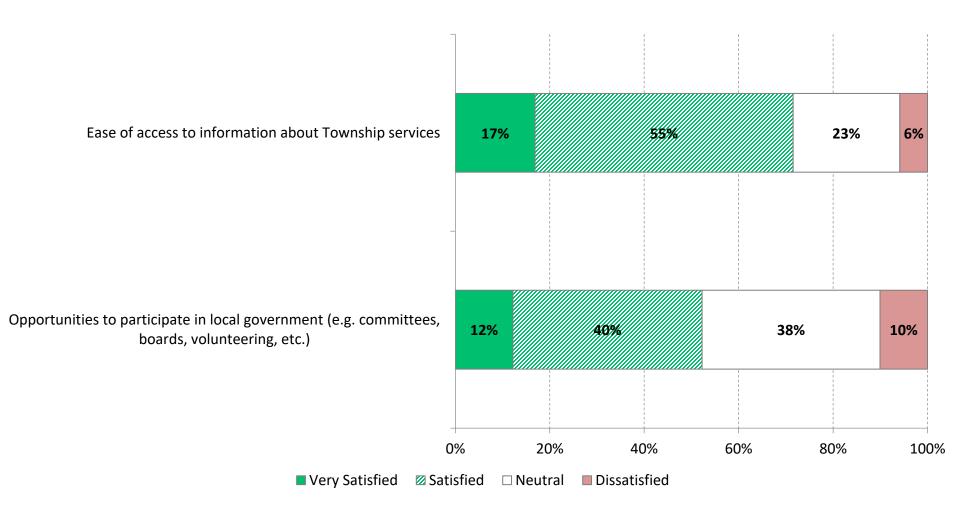


## Public Communication & Outreach



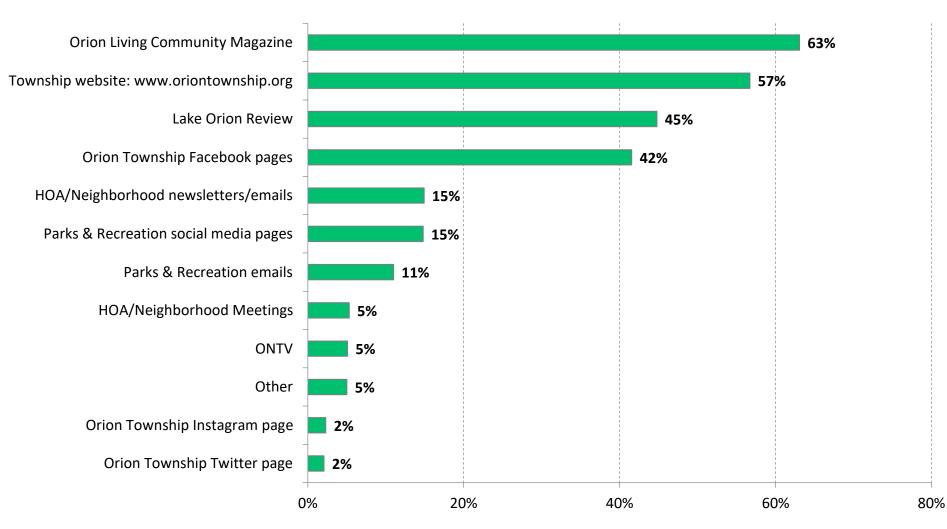
### Satisfaction with Public Communication & Outreach

by percentage of respondents (excluding <u>"unsure"</u>)

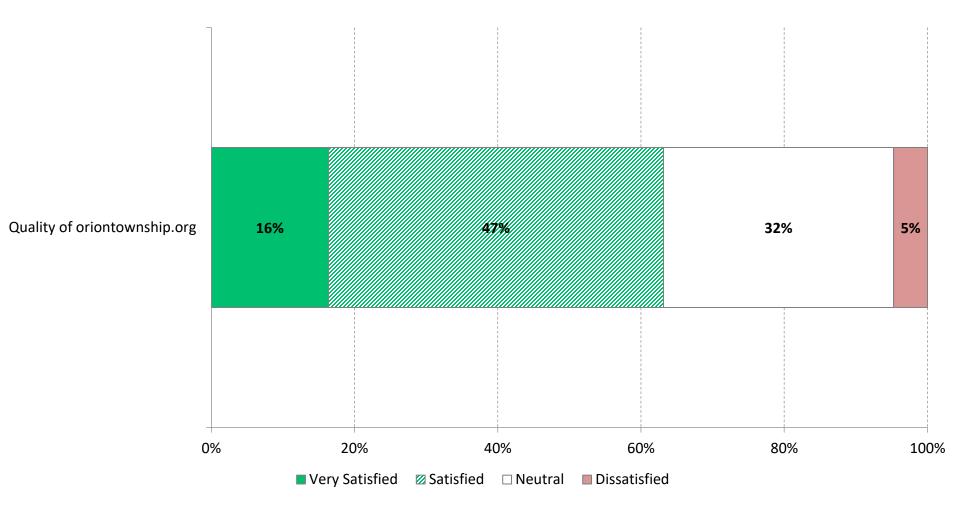


## Which of the following are your primary sources of information about Township issues, services, programming, & events?

by percentage of respondents (multiple selections could be made)



### Satisfaction with the Township's Website, www.oriontownship.org

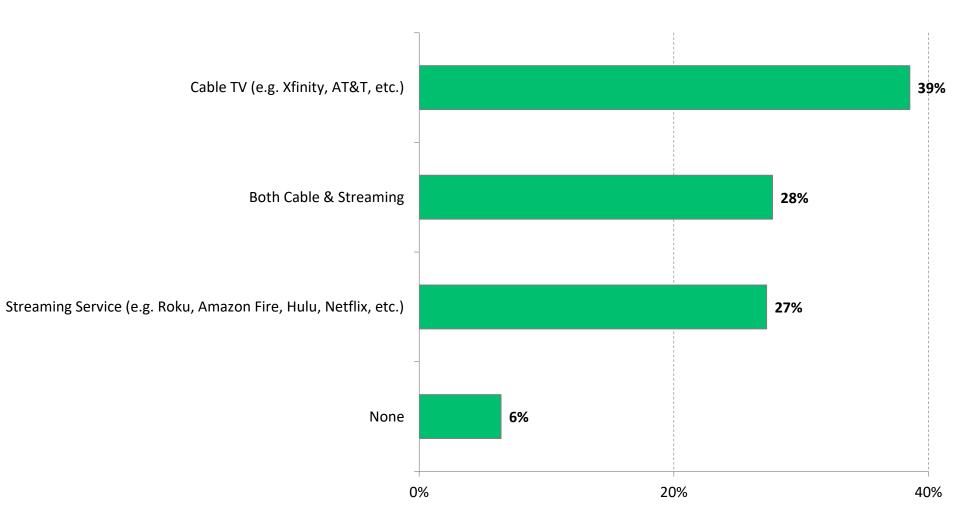


How Would You Rate the Quality of the Orion Living Magazine?

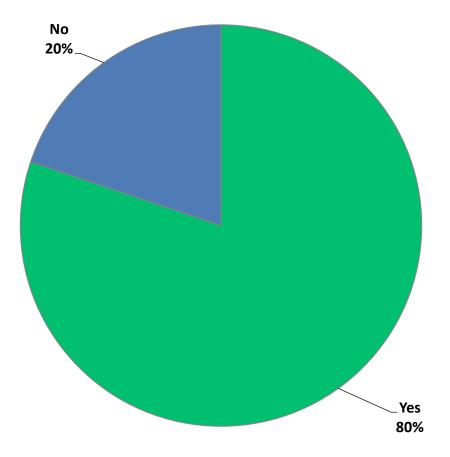




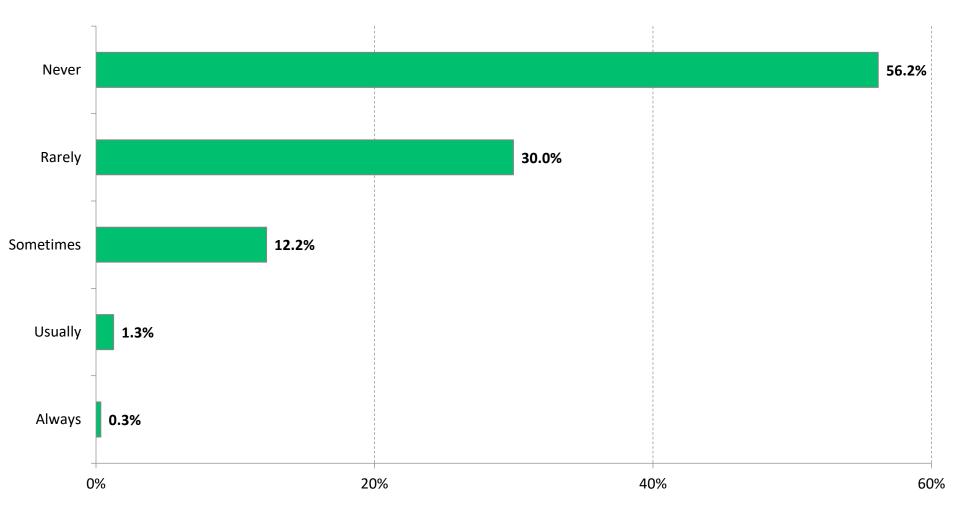
### Resident T.V. Subscriptions



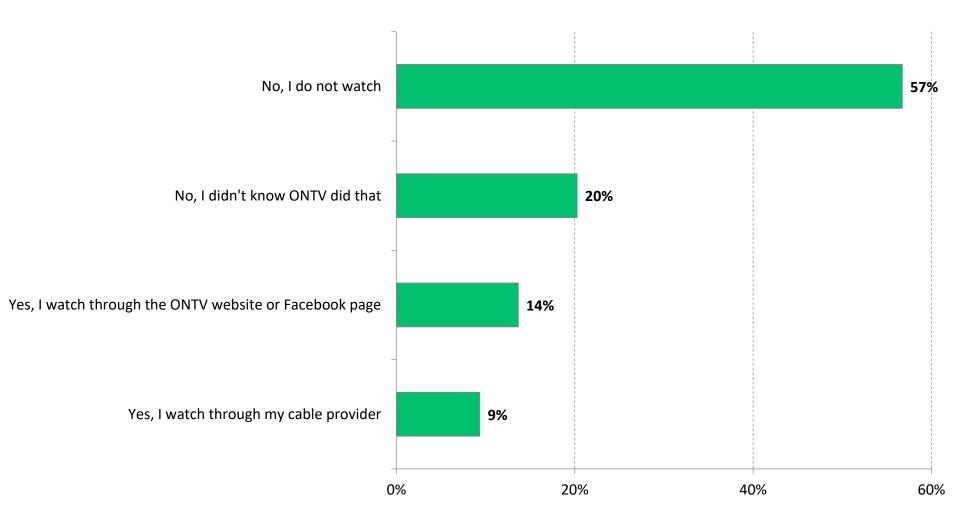
### Are you aware there is a community T.V. station in Orion Township; Orion Neighborhood Television (ONTV)?



# How often do you watch Orion Neighborhood Television (ONTV) programming per month?

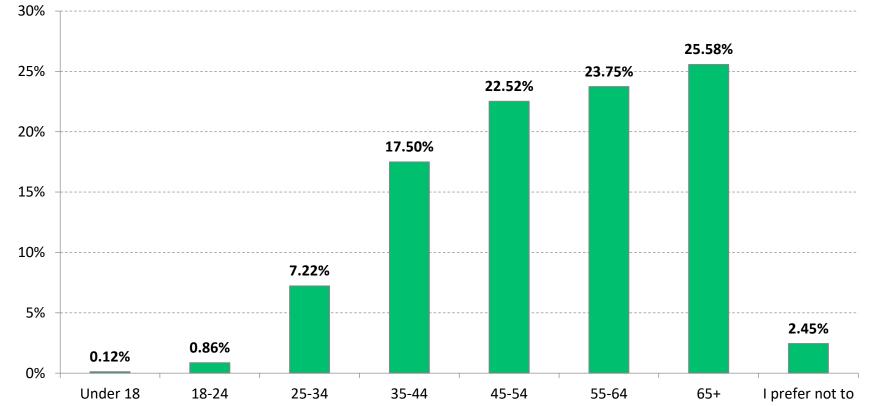


# Do you watch Orion Township Board/Commission Meetings via ONTV?



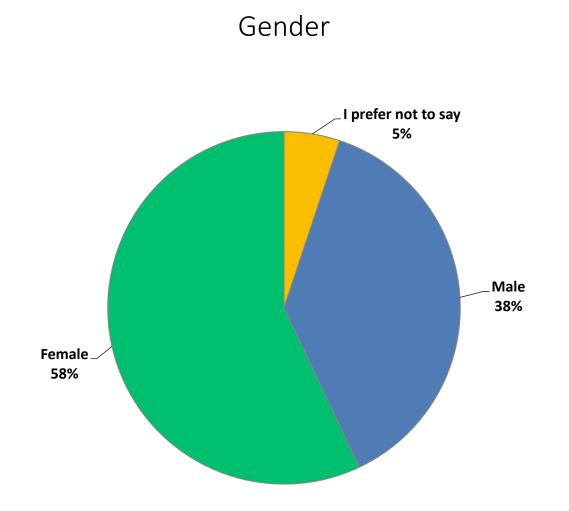
## Demographics



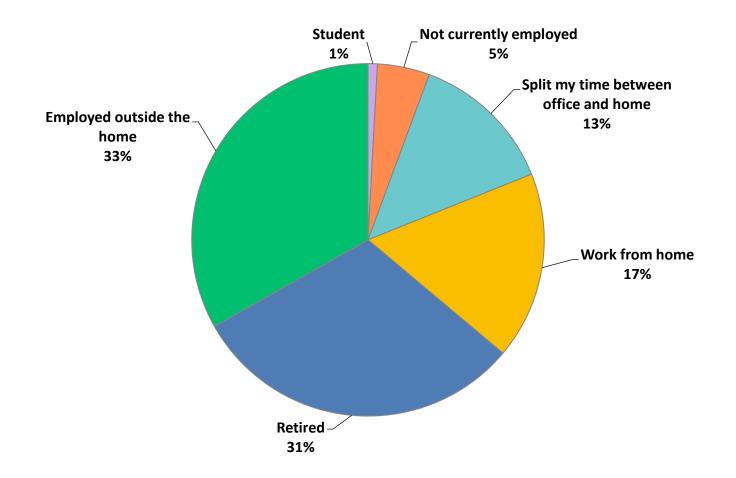


Age

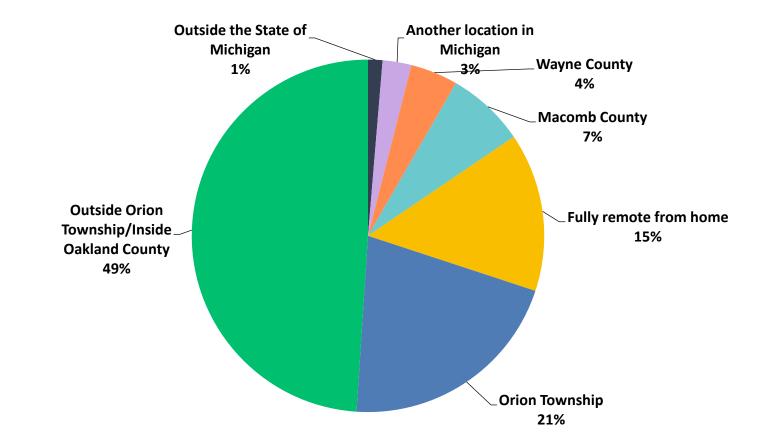
say



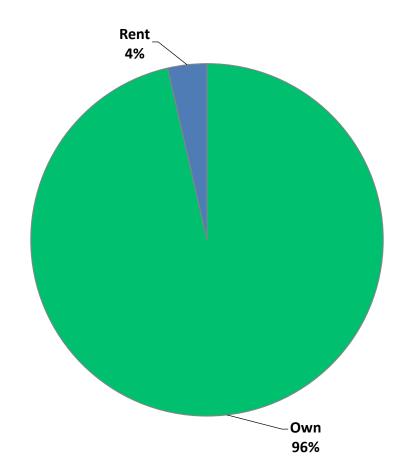
### What is your current, primary place of employment?



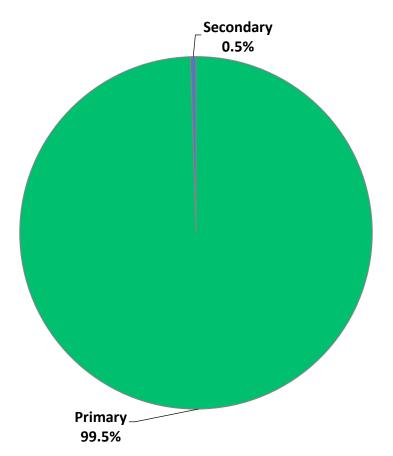
### Where do you work?



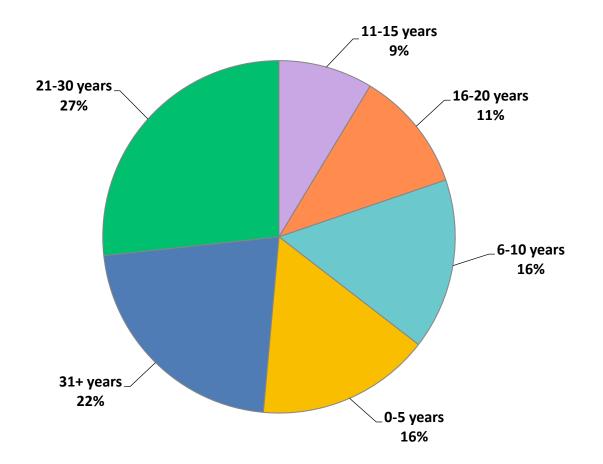
### Do you own or rent your current residence?



# Is your residence in Orion Township your primary or secondary residence?



### How many years have you lived in Orion Township?



### In what type of residence do you currently live?

